

# United Arab Emirates Jobs Expertini®

## Waiter / Waitress (Lobby Lounge)

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Company: Shangri-La

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

### Lobby Lounge - Waiter/Waitress

#### Traders Hotel, Qaryat Al Beri, Abu Dhabi

An amazing opportunity has opened up in our Lobby Lounge restaurant. The successful applicant will be responsible for providing a high level of service to our guests and always remaining available to assist and advise when necessary.

#### What are we looking for?

A high level of Standards.

Efficiency and punctuality.

Attention to detail.

A warm and friendly character.

Ability to work in a fast paced environment.

Previous experience in luxury hospitality/customer service.

Lives and breathes the Shangri-La Values.

#### What will you do?

Interact with clients and understand their needs.

Guide the guest through Lobby Lounge menu.

Suggest options based on the customers palate and taste.

Fulfil guest orders in an effective and organised manner.

Collaborate with the Kitchen colleagues to keep excellent service standards.

Empathetically listen to client queries/complaints and work with colleagues/Service Manager to find solutions.

### **Traders Hotel, Qaryat Al Beri, Abu Dhabi**

The hotel comprises 301 well-appointed guestrooms and suites. Rooms start at a spacious 32 square metres and feature a stylish design of warm tones and comfortable furnishings. For travellers requiring the highest levels of service and attention, the hotel also offers 80 Traders Club rooms on the seventh, eighth and ninth floor, as well as suites on the first to seventh floor. With a blend of contemporary style and comfortable furnishings, Traders Hotel, Qaryat Al Beri, Abu Dhabi is ideally located in the Qaryat Al Beri complex, which houses Shangri-La Hotel, Shangri-La Residences, CHI, The Spa at Shangri-La, The Villas by Shangri-La, and a Souk.

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