

Waitress

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Company: EARTH HOTEL

Location: Abu Dhabi

Category: healthcare-practitioners-and-technical

Job Description

As a Waitress you are responsible to provide professional service to our guests, ensuring their restaurant visit will become a memorable dining experience whereby your role will include key responsibilities such as:

- Perform all necessary tasks to service food & beverage according to the standard of performance manual of the hotel
- Greet and seat customers and serve them in a professional, discreet and personalized way
- Acquire in depth knowledge of the food & beverage menu of the assigned outlet in order to assist and provide advice to guests
- Consistently monitor quality of food & beverage being served
- Practice good customer relations and attend to customer complaints / queries satisfactorily
- Responsible for maintaining hygiene and cleanliness standards in the outlet and upkeep of all service equipment
- Responsible for all service preparations before, during and after the service (mis-en-place & mis-en-scene)
- Ensure minimum wastage, breakage and spoilage
- Actively use up selling techniques to exceed guest expectations and increase revenue

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