

United Arab Emirates Jobs Expertini®

Welcome Ambassador

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Company: MARRIOTT International

Location: dubai

Category: other-general

Position Type Non-Management**Position Summary**Engage hotel guests to enhance the service experience through activation of all outlet services within the lobby area (e.g., Restaurant & Bar, Front Desk, Business Center, Lounge, etc.). Respond to guest requests for special arrangements or services (e.g., transportation, reservations, dry cleaning) by making arrangements or identifying appropriate providers. Respond to special requests from guests with unique needs and follow up to ensure satisfaction. Gather, summarize, and provide local area knowledge to inform guests about the property and the surrounding area amenities, including special events and local activities. Contact appropriate individual or department (e.g., Bellperson, Housekeeping, Food & Beverage Server) as necessary to resolve guest call, request, or problem.

#J-18808-Ljbffr

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